

barista

Position Type: Part-time | Hourly Flexible to work occasional evening & weekend events

What we do:

Designed to reinspire work and meetings, Roam is a comprehensive work, meet and office solution with six locations in Metro Atlanta. Month-to-month memberships, private offices and technology-equipped meeting rooms accommodating 2 to 250 people allow small businesses and large corporations alike to work productively and with flexibility in design-enhanced environments.

Who we are:

Our story is centered on a counter-cultural approach to business and a people-first mentality that's activated in our desire to partner with stakeholders through the delivery of hospitality for the purpose of impacting lives.

Learn more about Roam and our culture on our career page.

Barista Purpose:

The purpose of the Barista is to carry out the functions of the coffee bar, providing remarkable front-line service to our members and guests as a vital piece of Roam's hospitality experience. This servant-leader takes initiative to adequately represent the brands we serve and strives to provide a consistent experience for all who come in contact with our café. A high-touch individual, the Barista will effectively build relationships with vendors, members, guests, and clients as well as their teammates.

The ideal person for this role is passionate about coffee, food and beverage service, as well as creating lasting impressions with our product offerings. He/she is a fanatic of high-energy, customer-facing environments and willingly serves others with an attitude that exemplifies our values. This person desires to learn and develop our service standards as a way to creatively impact our business.

Above all, the Barista fosters emotional connections with his/her team, members & guests, crafts remarkable experiences, & creates inspiring environments.

Responsibilities:

Remarkable Experiences

- Welcome and engage customers with enthusiasm and personalized attention, demonstrating gracious and patient hospitality at every opportunity.
- · Act as a product ambassador, representing all brands sold in the café
- Makes coffee & espresso beverages to standard
- Shares knowledge about local product offerings and engages in sales opportunities

Inspiring Environments

- Own all coffee bar activities, including food/drink preparation and machine maintenance.
- · Manage and stocks café displays.
- · Order and back stocks new inventory as needed.
- Support the team in the over-arching operations of the workspace.

Emotional Connections

- Embody Roam's values of energy, inspiration, innovation, personalized service, and generosity to set the daily tone and pace for the team, guests, and community of members.
- Actively build camaraderie with teammates, members, and guests.

Experience + Requirements

- Coffee, hospitality or customer service experience.
- Thrive in a fast-paced, high-energy environment while exercising excellent attention to detail.
- Emotionally intelligent & socially aware.
- · Assertive, organized, and efficient.